Town of Mosheim General Information
for Utility Customers

Billing:
All bills are due on the 15th of each month. A late fee of 10% will be posted to those accounts not paid by the 15th. If the due date falls on a day the office is closed, one additional day will be allowed for payment to be made.

Disconnect of Water Service:
For all accounts not paid within 10 days of the due date, the water service will be disconnected. A $30 reconnect fee will be charged if we disconnect your service. To have your service reconnected that day a payment must be received by our office by 3:00 pm. If it is paid after 3:00 pm service will be restored at 8:00 am the following day.

New Service:
There will be a $75 service fee to obtain water service.

Water Taps:
This is for purchase of a water tap to be installed in front of the property
¾" Tap $ 950.00
1" Tap $1,350.00
2" Tap $4,200.00

Sewer Taps:
This is for the purchased of a sewer tap to be installed on the property
Gravity Tap: $1,200.00
Sewer Pump: $3,500.00 - plus $57.00 for electrical power permit
If the Sewer Service is outside of the city limits an additional $50.00 for a Greene county excavation permit

Cross-Connections:
Any residence having as additional source of water, (example; a well), other than that supplied by the Town of Mosheim Utility District, both sources must remain independent, they cannot be interconnected in any way.

Meter Readings:
All water meters are read monthly. Customers can all our office to find out the reading date of their meter.

Water Pressure:
The district is required to maintain a minimum pressure of 20 psi at each meter. Any customer requiring more pressure than provided by the district may choose to install a pump at his her own expense.

Returned Check Fee:
There is a $30 service charge on all returned check payments.

Where to call for Line Locates:
Customers can call TN One Call at 800-351-1111to have utilities mark any utility lines on their property